Sharen Mary Charley

UX Designer

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professional summary

Creative and Collaborative **UX Designer** with 3+ years of experience turning complex user needs into intuitive digital products for web, mobile, desktop platforms. Experienced in crafting intuitive experiences for complex and responsive interfaces.

work experience

UX Researcher, Talotic, Canada (Jan 25 - Mar 25)

- Re-designed the dynamic pricing quote page, by conducting user research and usability testing, and synthesised insights to improve user experience using heuristic evaluation and WCAG guidelines.
- Prioritised issues based on experience and business impact from concept to delivery incorporating usercentred design principles. Led to suggesting a 30% change on the current website that will result in 80% increase in user efficiency.
- Designed interactive prototypes and ensured seamless handoff to developers.

UI/UX Designer, Navtek Solutions, India (Mar 22 - Feb 23)

- Proposed a e-bike rental app, in collaboration with experience design leaders, product managers and clients to align with the business goals, ensuring strategic clarity throughout.
- Optimised user flows, personas, wireframes, prototypes, high-fidelity designs with multiple iterations on the information architecture, ensuring accessibility to increase 30% of the user experience.
- Delivered design systems, responsive mockups and for web-based interfaces, delivering the project 10% ahead of schedule.

UX Lead, Hannovit Technologies, Germany (Jan 21 - Jan 22)

- Spearheaded product managers, engineers, stakeholders design for an e-commerce platform, by leading UX design process aligning with user insights with product goals.
- Facilitated customer research in 1-on-1 group setting, to validate hypotheses and gain insights and inform data driven decisions, choosing the best approach for better business and design decision.
- Created user flows, wireframes, and high-fidelity interactive UI prototypes using Figma for web and mobile applications, resulting in a 94% user satisfaction post-launch, ensuring clarity, accuracy, and user trust. https://ichkaufinburgdorf.de/

education

Design Management (09/24 - 06/25)
Virtual Reality Production (09/23 - 06/24)
Human Computer Interaction, Master's (09/21 - 06/23)
Interaction Design, Bachelor's (09/17 - 06/21)

George Brown College, Toronto, CA Conestoga College, Kitchener, CA SMI of Art, Design and Technology, IN PES University, Bangalore, IN

certifications & awards

- Dean's Honours List, George Brown & Conestoga College (2023–2025)
- Top 12 Finalist, Wacom Design Challenge (IIT Hyderabad)
- ICESITER Presenter, Research on Home Décor Trends (2023)
- Dean's List, PES University Top 5 Graduate

• tools & key skills

- · Key skills Presentation skills, Communication, Deadline-driven, UX Strategy, Front-end development
- Tools Figma, Adobe (After Effects/ Photoshop/Illustrator/XD), Miroboard, Hotjar, Powerpoint, HTML, CSS, JS

languages

- Fluent at English
- · Beginner at French